

Advanced Exchange Program: Core Return Instructions

To ensure that your core returns are processed in a timely fashion and that you receive full credit for your returned cores, please follow the instructions below. If assistance is required, please contact your Depot International Account Manager or Customer Service Representative at 800-648-6833.

1. Ensure packaged core is adequately protected from damage during return shipping.
2. Core returns shipped to Depot International without this label (Figure 1) will take longer to process and may result in a delayed credit to your account.

* This label (Figure 1) will be attached to each of the boxes you receive that are associated with this program.

* If you ordered or received an ARS label (Figure 2) with your order, please affix it to each of the boxes that are associated with this program.

3. If you have lost or misplaced the Core Return Label (Figure 1) or ARS label (Figure 2) you received with your order, it is imperative that the Sales Order (SO) number and Purchase Order (PO) number are written clearly on each package to be returned to Depot International. Items returned without labels or these numbers written on each package will be subject to longer processing times and may result in credits not being awarded.

Ship to Address:

1495 Highway 34 South
Farmingdale, NJ 07727

Figure 1



Figure 2

